



Sindre O Sandbye

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Roles and Skills

- System Administrator
- Tier 3 Support
- Technical Project Manager
- Incident Manager
- Problem Manager
- Change Manager
- Client / Server Administrator
- Technician
- Scripting
- Automation

Experiences from

- Arrive AS / NSB
- Ellefsen sikkerhet
- ErgoGroup
- Hewlet Packard Norge
- Jernbaneverket
- KPMG AS
- Norges bank
- Norsk medisinaldepot
- RevisionsBureauet AS
- Telenor
- VG

Languages

- Norwegian
- Engelsk

Summary

Problem Solver with over 30 years of experience in the IT sector, renowned for my innovative approach and high work capacity. I have a solid history of developing and implementing effective solutions that enhance deliveries and increase business efficiency. My broad technical background includes advanced system administration, database technology, and automation. I am skilled in optimizing IT operations and have extensive experience in leading technological projects. My ability to understand and resolve complex technical challenges has repeatedly proven invaluable to my clients.

Experience

Senior Consultant

Zegabit AS – June 2008 – now.

- At Zegabit, I am a co-owner. When I am not working on client projects, I spend my time participating in technical courses and laboratory exercises to stay updated on the latest IT technologies.

Training and lab execution of a variety of Microsoft Server technologies, including:

- Network Services and Infrastructure: AD DS, RDS, AD CS, AD RMS, AD FS, VDI, WSUS, and NPAS.
- Server and Application Management: DirectAccess, SQL Server, SharePoint, Exchange Server, as well as file and storage services.
- Virtualization: Extensive use of Hyper-V for streamlining and better resource utilization.
- Completed courses in Azure AD, Entra ID, and Microsoft 365.
- Developed several applications, web solutions, and customer shops.

Senior Consultant

Norsk Medisinaldepot – February 2011 – June 2023

Server Upgrade Project

- Responsible for an extensive upgrade project where 720 servers across 360 domains were updated from Windows Server 2008 to 2016, within a three-month timeframe. I was the sole participant in planning, developing, and executing the upgrade.
- Developed and implemented an automated solution for the upgrade process using PowerShell, HPE STK, and Windows PE to create optimal server templates.
- Ensured that all necessary systems, including SQL server, sales systems, and queuing systems, were operational by the next business day by performing upgrades outside of business hours.
- Achieved record-high upgrade rates by successfully updating up to 30 domains and 60 servers in a single night, through structured and efficient routines for all parts of the upgrade processes.

System Administration and Technical Support

- Technical Lead for Multidose.
- Responsible for the operation of networks, servers, and printers in pharmacies.

Development

- HTML / CSS / PHP
- Powershell
- Javascript
- AutoIT
- Kixtart
- Python
- And more

Administrative Courses

- ITIL Foundation
- Project Management Foundations
- Project Management: Technical Projects

Technical Courses

- Microsoft 365 Fundamentals
- Microsoft Azure Fundamentals
- Microsoft Entra Fundamentals

References

References available upon request

Server Operations

- Technical Lead for server template development.
- Performed installation and configuration of IT server applications, including nShift, SOTI Mobicontrol, HP Jetadvantage, and HP Access Control, Jira, Solarwinds, Passwordstate, as well as standard IT infrastructure components like Hyper-V, WSUS, TMG server, and Microsoft SQL Server.
- And more

Project Participation and Infrastructure Management

- Worked with Azure and Office 365
- Participated in several large projects as a contributor, advisor, and problem solver, including projects where I was the technical lead, such as multiple server upgrade projects from 2003 > 2008 and 2008 > 2016.
- Responsible for WSUS and regular updates of 2200 clients and 750 servers

Development and Automation

- Developed a PowerShell library for remote administration and updating of servers and clients, enhancing operational efficiency.
- Created several small applications for automation and operational support in AutoIT, Python, PowerShell, C#, and Kixtart.

Network and Communication

- Coordinated logistics for ordering and canceling data lines during the opening and relocation of pharmacies.
- Technical lead for internal TMG, IP telephony, and configuration of HP routers and switches.

Security and Compliance

- Served as a backup for the Change Manager.
- Developed disaster recovery plans for multiple systems.
- The work required a thorough understanding of Norwegian standards

Senior Consultant

Arrive AS – April 2002 – February 2010

- At Arrive, I fully utilized my potential by taking on a range of key roles. Among others, I served as Problem Manager, Incident Manager, and Service Level Manager, where I ensured effective problem resolution and high-level service delivery.
- As the leader of the ServiceDesk and server group, I contributed to strengthening the IT infrastructure and improving user support through strategic leadership and optimization of team operations.
- I led several technical upgrade projects, where I was responsible both as the technical lead and project manager, which included planning, implementation, and monitoring of project progress to ensure completion on time and within budget.
- As part of the third-line infrastructure team, I provided advanced technical support and contributed to solving complex system challenges.
- In the role of technical advisor, I was deeply involved in the process of acquiring a new key client. From responding to the tender document to negotiations, I was part of the team that secured a successful contract agreement.